

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dometic, LLC (Dometic) has decided that a defect which relates to motor vehicle safety exists on some of the refrigerators that it manufactured between June 1, 2003 and September 30, 2006 for installation in recreational vehicles. Therefore, Dometic is voluntarily expanding the recall it announced in August of 2006 on some of its two door refrigerators.

#### **THE PROBLEM**

After some period of use, a fatigue crack may develop in the boiler tube of the covered refrigerators that may release a sufficient amount of pressurized coolant solution into an area where an ignition source may be present. Potential ignition sources in this area include the refrigerator's propane burner and/or electric heating element. If this were to occur under certain conditions, the coolant could ignite and result in a fire. On the basis of these facts, Dometic has determined that the refrigerators may contain a defect that relates to motor vehicle safety.

#### **AFFECTED UNITS**

The potentially affected refrigerators have the following model numbers:  
NDR1062, RM2652, RM2662, RM2663, RM2852,  
RM2862, RM3662, RM3663, RM3862,

The possibly affected units have serial numbers beginning with the following combinations:

320xxxxx through 352xxxxx  
401xxxxx through 452xxxxx  
501xxxxx through 552xxxxx  
601xxxxx through 639xxxxx

**If you own one of the above units, it requires immediate service and continuing use could result in a vehicle fire.**

#### **HOW DO I KNOW IF MY REFRIGERATOR IS BEING RECALLED?**

1) Find your refrigerators' model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side wall of the interior. See the photo instructions to the right.

2) Call 1-888-446-5157 or go to [www.DometicUSA.com](http://www.DometicUSA.com) to confirm if your refrigerator is affected by the recall.

#### **WHAT TO DO**

1) **Turn the refrigerator off immediately if you notice any of the following indicators:**

- Leakage or staining at the back of the refrigerator.
- Yellow residue at the back or sides of the refrigerator.
- The smell of ammonia.
- Refrigerator does not properly cool

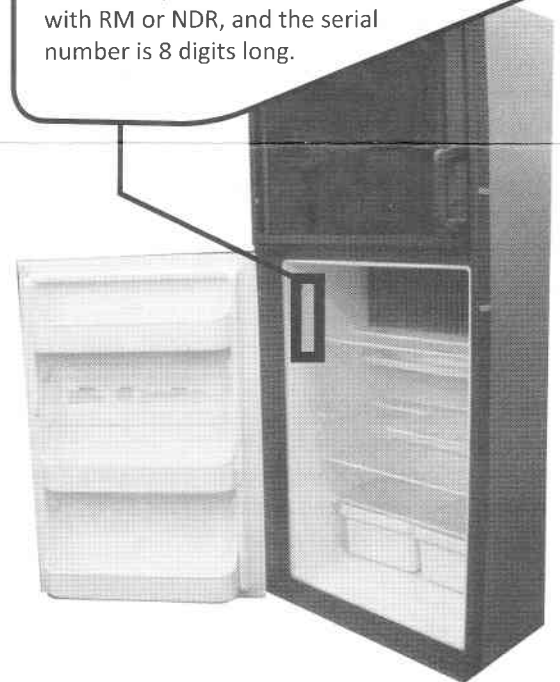
**Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.**

**For any unit that does fall within the recall population, but does not exhibit**

#### **Where to find the serial and model numbers on your Dometic refrigerator**

The serial and model numbers are both located on a sticker inside the fridge door. It could be on either side of the interior.

Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.



any of the four indicators mentioned in #1, consider the following:

- 2) Do not operate your refrigerator on LP gas under ANY circumstances. Dometic recommends that you turn off the gas valve at the back of your refrigerator. DO NOT, however, attempt to disconnect the gas supply. See instructions below.
- 3) Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. **If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area regularly for any of the indicators referenced in number 1 above.**
- 4) If you must operate your refrigerator on electric, DO NOT operate your refrigerator while in transit or while occupants are asleep.
- 5) The rework kit is currently available. Call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

**Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts from us. Please bring this letter with you at the time of your scheduled service.**

6) If the repair facility fails or is unable to remedy this noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you may be eligible for reimbursement for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

#### IF YOU NO LONGER OWN THIS REFRIGERATOR

If you are no longer the owner of the affected refrigerator, we would greatly appreciate you furnishing us with the name and address of the new owner by calling 1-888-446-5157.

#### YOU MAY RECEIVE MORE THAN ONE MAILING IN REGARDS TO THIS RECALL

To reach as many customers as possible, Dometic and the original manufacturer of your RV will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

#### ON A PERSONAL NOTE

We sincerely apologize for any inconvenience this may cause. We are continually committed to developing innovative products to meet your needs and enhance your RV travels, keeping your safety at the top of our priority list.

Patrick N. McConnell  
Director of Engineering, Product Safety and Standards  
Dometic, LLC

### HOW TO TURN OFF GAS SUPPLY

The manual gas valve is located at the back of your refrigerator near the floor as seen in the diagram above. Access the back of your refrigerator by removing the vent on the side of your coach.

The gas valve is opened and closed by adjusting a screw. To close the valve, use either your fingers or a flat-head screwdriver to turn the screw 1/4 turn clockwise. The valve is closed if the flathead slot in the screw runs up and down. The valve is still open if the flathead slot in the screw runs side to side.



**3311145.000**

**KIT, SECONDARY BURNER  
HOUSING ASSEMBLY  
FOR  
Americana/AMES/AES  
2-Way Refrigerators**

USA  
SERVICE OFFICE  
Dometic Corporation  
2320 Industrial Parkway  
Elkhart, IN 46516  
574-294-2511

CANADA  
Dometic Corporation  
46 Zatonski, Unit 3  
Brantford, ON N3T 5L8  
CANADA  
519-720-9578

For Service Center  
Assistance Call:  
800-544-4881

**MODEL  
RM2652, RM2662, RM3662  
RM2852, RM2862, RM3862  
& NDR1062**

**Serial Number's 713xxxxx thru 319xxxxx**

**Patent Pending**

Dometic Corporation recall campaign number 06E-076

**SERVICE INSTRUCTION**

**This Kit Is Only Intended For The Dometic Brand Of Product And Is Not  
To Be Used On Any Other Brand And Model Of Product**